In order to successfully activate your account, follow the link in your ‘welcome’ email to verify your identity. Each adult member will receive their own ‘welcome’ email to complete their own identity verification and account activation.

When creating your account, please keep in mind that each member must have their own unique email address. This email address does not necessarily need to be the one that was used for enrollment (i.e. enrolled with a work email, create account using personal email).

Your My.Norton.com dashboard gives you access to all of the features included with your membership plan. Upon accessing your dashboard for the first time, you will also be prompted to activate any credit features of your membership plan.

Take advantage of the mobile apps available with your plan, such as LifeLock for Norton 360, Norton Mobile Security, Norton Family Parental Control and Password Manager.

ALREADY A LIFELOCK MEMBER?
Don’t forget to cancel your existing account close to your benefit effective date by calling 800-607-9174. It’s important to note that you will no longer access your membership through LifeLock.com, nor utilize the LifeLock mobile app.

ALREADY A NORTON MEMBER?
You can merge your existing Norton membership together with this new employee benefit by simply clicking ‘Sign In’ after you have completed your identity verification, rather than creating a new account.

No one can prevent all identity theft or all cybercrime.

1 Not all features are available on all platforms. Norton Family Parental Control, Norton Cloud Backup, and SafeCam are presently not supported on Mac OS. LifeLock and Norton by Symantec are now Norton LifeLock.

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