The University of Alabama-Group Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The University of Alabama-Group Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The University of Alabama-Group Health Plan

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

• Qualified sign language interpreters

• Written information in other formats (large print, audio, accessible electronic formats, other formats)

• Provides free language services to people whose primary language is not English, such as:

• Qualified interpreters

• Information written in other languages

If you need these services, contact Dr. Marcy Huey - Compliance, Ethics, and Regulatory Affairs Coordinator.

If you believe that The University of Alabama-Group Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Dr. Marcy Huey - Compliance, Ethics, and Regulatory Affairs Coordinator, 410 Queen City, Tuscaloosa, AL, 35401, 205-348-6737, mhuey@fa.ua.edu. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Dr. Marcy Huey - Compliance, Ethics, and Regulatory Affairs Coordinator, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

For translated versions of this information, click here.